

Transportation Routing Guide – Vendor, Collect.

This document defines the shipments criteria and classification for the appropriate load booking. All vendors are to book their freight using the RONA Oracle Transportation Management (OTM).

*For vendors that cannot access OTM, typically for MMS (6-digit PO's), please tender directly to respective carrier(s) listed below. All other details are applicable.

NOTES:

1. All COLLECT shipments must be booked in OTM at least two (2) business days in advance of the shipment date. If a vendor does not have an OTM account, please contact tms@rona.ca.
2. PREPAID shipments – Vendors are responsible for transportation.
3. Delivery appointments must be made by Carrier with sufficient time to meet the required delivery date; to book appointments, please email the corresponding RONA Distribution Centre:

DC	Comm.	Email
Boucherville, QC	Hardware	90990.rendez-vous@rona.ca
St. Hyacinthe, QC	LBM (Flatbed)	Entrepot.St-Hyacinthe@rona.ca
Milton, ON	Hardware	Appointments.3110@rona.ca
Milton, ON	X3 (5th line)	DCX3.receiving@rona.ca
Milton, ON (Halton Hills)	LBM (Flatbed)	dc80.receiving@rona.ca
Rockyview, AB	Hardware	Receiving.RockyView@rona.ca
Rockyview, AB	LBM (Flatbed)	receiving.f1rockyview@rona.ca
Calgary, AB	DC83	dc83.receiving@rona.ca

4. All carriers are subject to RONA terms and conditions, including appointments, performance, and safety. Please ensure appointments are booked sufficiently in advance, and in accordance with the Vendor Compliance policy.
5. Vendors using the incorrect carrier(s) will have the freight amount deducted from their account.
6. Vendors failing to use RONA approved carriers through the Vendor Portal bookings will be subject to the appropriate fine(s).

1. Courier Shipments

Courier shipments are typically parcel or smaller shipments, weigh less than 150 lbs., and are not palletized freight.

- Canadian domestic courier shipments must be shipped with Purolator.
- Cross-border courier shipments must be shipped with FedEx.

2. Truckload (TL) shipments

TL shipments are greater than 20,000 lbs, more than 10 standard pallets or 20 linear feet in length.

If you have any questions, please contact the appropriate RONA Transportation department:

Inbound.Rona@rona.ca

3. Less-Than-Truckload (LTL) shipments

LTL shipments are greater than 150 lbs but less than 20,000 lbs, and less than 10 standard pallets or 20 linear feet in length.

Rail Strike Mitigation Plan, effective 06 May 2024

To address the looming threat of a strike by the Canadian Railways (CN Rail and CPKC), we've swiftly implemented measures to mitigate its impact on RONA, our customers, and the broader supply chain.

For the time being, these carriers will maintain the transportation of RONA freight via over-the-road (OTR) routes, ensuring continuity in service and quality. Following the resolution of this supply chain disruption, separate communication and an updated routing guide will be provided.

Effective from May 6, 2024, until further notice, please refer to the carriers listed in the temporary routing guide below.

RONA Approved LTL Carriers:

		Destination (to)								
PR		BC	AB	SK	MB	ON	QC	NB	NS	NL
Origin (from)	BC	D&R	D&R	D&R	D&R	D&R	D&R	D&R	D&R	D&R
	AB	D&R	D&R	D&R	D&R	D&R	D&R	D&R	D&R	D&R
	SK	D&R	D&R	D&R	D&R	D&R	D&R	D&R	D&R	D&R
	MB	D&R	D&R	D&R	D&R	D&R	D&R	D&R	D&R	D&R
	ON	D&R	D&R	D&R	D&R	TST-CF	TST-CF	TST-CF	TST-CF	TST-CF
	QC	D&R	D&R	D&R	D&R	TST-CF	TST-CF	TST-CF	TST-CF	TST-CF
	NB	D&R	D&R	D&R	D&R	TST-CF	TST-CF	TST-CF	TST-CF	TST-CF
	NS	D&R	D&R	D&R	D&R	TST-CF	TST-CF	TST-CF	TST-CF	TST-CF
	NL	D&R	D&R	D&R	D&R	TST-CF	TST-CF	TST-CF	TST-CF	TST-CF

a. LTL Carrier Contacts – Domestic Canada

Carrier	Email	Phone	Web tracking
Day & Ross (D&R)	tlc@dayandrossinc.ca	506.475.7270	www.dayross.com/track-shipments
TST-CF Express (TST-CF)	customerservice@tst-cfexpress.com	1.888.878.9229	https://tst-cfexpress.com